# JOB DESCRIPTION

## <u>Clinical Psychologist - Training Partner Organisations to Improve</u> <u>Veterans' Wellbeing (Band 8B)</u>



1. JOB DETAILS

Job Title:	Clinical Psychologist - Training Partner Organisations to Improve Veterans' Wellbeing
Department:	Clinical
Location:	Tyrwhitt House, Leatherhead, Surrey - Combat Stress Treatment Centre
Band:	8B
Status:	As per contract
Hours:	37.5 hours per week, applications for part-time
Reporting to:	Head of Psychological Therapies
Clinically/professionally accountable to: Head of Psychological Therapies	
Line managing:	Assistant Psychologists/Research Assistants as required

# 2. OVERALL PURPOSE

- Managing the delivery of the Combat Stress Training for Veterans' Wellbeing Programme ('training programme') with organisations engaging with veterans and through this promoting enhanced collaboration.
- Improving the understanding of veterans' mental health and what can benefit their wellbeing in those organisations engaging with veterans.
- Improving outcomes for veterans through improved understanding and knowledge of those delivering services in other organisations and appropriate pathways of care.

# 3. KEY RESPONSIBILITIES

- Creating and delivering training packages in veteran mental health needs and wellbeing to support and develop key personnel from other organisations engaging with veterans. Surveying participant organisations to understand their needs before course delivery and seeking feedback after the course to inform future course delivery.
- Designing and providing course training materials, making these fully accessible online.

- Designing and organising a programme of follow on mentoring, either face to face or via a live internet link.
- Coordinating the delivery of the training programme through a multi-disciplinary team of clinical staff.
- Through delivery of the training programme packages improve understanding of veterans' mental health, sharing communication practices and policies to improve other organisations' engagement with veterans.
- Responsibility for managing, monitoring and evaluating the delivery of the training programme, contributing to programme audits as appropriate.
- Assessing the impact of the training through an assessment element, to include multichoice questions and role play, as well as formalised case discussions; setting and monitoring standards for programme attendance levels and ongoing engagement.
- Measuring outputs, including the number of organisations and in turn the number of their employees / volunteers undertaking the training, and its geographical reach.
- Measuring the impact of the project on partner organisations who commit to the training programme, their volunteers / employees, and beneficiaries; to include feedback surveys to participating organisations to monitor satisfaction and engagement levels.
- Promote the work of Combat Stress amongst other professionals by offering training and consultation both internally and externally.

#### Management Responsibilities

- Contribute to management and multidisciplinary team meetings, to promote the training programme and explore opportunities for collaboration.
- Taking the lead in promoting and developing positive and productive/effective working relationships with other multidisciplinary members of Combat Stress clinical teams.
- To follow relevant organisational policies and procedures for clinical and information governance and HR.

#### Administrative Responsibilities

- To use Information Management and Technology effectively in accordance with the policies of the organisation.
- All staff that have access to Veterans' records have a responsibility to ensure that these are maintained efficiently and that confidentiality is protected in line with organisational policies.
- In addition, all health professionals are advised to compile records on the assumption they could be accessed by Veterans in line with the access to Health Records Act 1990 or Data Protection legislation.
- To complete incident reporting in accordance with the policies of the charity.

#### **Education and Training Responsibilities**

• Providing advice, consultation and training in relation to the training to other multidisciplinary staff working with Veterans.

#### Research, Audit and Service Evaluation

• Utilise evidence-based literature and research to support the development and delivery of the training programme.

• Contribute to data analysis and report writing to inform external commissioners/ stakeholders and the Executive Directors within Combat Stress as appropriate.

### Professional Responsibilities

- To participate in regular clinical professional supervision and appraisal as consistent with the requirements of Combat Stress and the post holder's professional practice and/or Charity guidelines.
- To maintain and develop the highest standards of practice, through active participation in continuing professional development and maintaining an active engagement with current developments in psychological practice in areas related to the post.
- To maintain confidentiality of all client data in line with Organisational policy and the Data Protection Act 1998.
- To represent the Charity in a professional manner at all times.

## General Responsibilities

- To fully understand and adhere to the policies and procedures of the organisation.
- To be compliant with the administrative and clinical processes defined.
- To work in a flexible and responsive way to meet the changing needs of the service users and demands of the service.
- To promote a recovery focus throughout the veterans' treatment journey.
- To promote equality, diversity and the rights of the service users.
- To support partnership working.
- To follow safeguarding procedures to minimise risk of harm to children or vulnerable adults.
- To undertake any other duties at the request of the line manager which are commensurate with the role, including project work, internal rotation (as per contract) and absence cover.
- To contribute to the maintenance of a healthy and safe working environment by adhering to Health and Safety Organisational policies.

# 4. KEY RELATIONSHIPS

- Head of Psychological Therapies
- Regional Operations Managers
- Information and IT department
- National Senior Psychological Therapists
- Quality and Clinical Governance Team
- Treatment Centre Managers
- Multi-disciplinary teams
- Community Outreach Teams
- Combat Stress Psychiatrists
- NHS and other Veteran Mental Health Providers
- Service User Groups
- Peer Support workers

#### 5. RISK MANAGEMENT

All staff have a responsibility to manage risk within their sphere of responsibility. It is a statutory duty to take reasonable care of their own safety and the safety of others who may be affected by acts or omissions.

As an employee of Combat Stress you are required to be risk aware, readily able to identify risks faced by you and by Combat Stress in the course of your day-to-day employment. Where a new risk is identified it is to be reported through your line manager.

We reserve the right to ask you from time to time to undertake any other reasonable duties as required within this role.

Signature – Job Holder .....

Date .....

Next review date: November 2020