**JOB DETAILS:**

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| **Job Title:** Family Support Worker | **Department:**  Clinical / Family Support | **Location:** Op Courage Core Pathway |
| **Status:** 12-month Fixed term contract | **Hours:** 37.5 Hours/ week | **Reporting to:** Op Courage Line Manager/Clinical Lead and Combat Stress Lead Family Support Practitioner with Head of Engagement and Social Care as professional lead for Combat Stress |
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| FACTOR | ESSENTIAL | DESIRABLE |
| Qualifications & Experience | * Has Served in His Majesty’s Armed Forces – or was the spouse/partner/family member and/or provided support to someone who served. * Excellent presentation skills. * A high standard of case recording. * Evidence of Continuing Professional Development. * A driving licence and use of a car for work purposes. * Able to manage challenging and encourage courageous conversations. * Advanced group facilitation skills. | * Has either recovered from a mental health problem as a result of their service or is able to demonstrate extensive experience or working within mental health and a high level of knowledge regarding mental health conditions commonly experienced by Veterans and their families. * Previous experience working therapeutically. * Previously worked in a multi-disciplinary team. * Advocacy experience. |
| Skills & Knowledge  Range and level of skills | * Excellent working understanding mental health and support available. * Professional boundaries yet approachable. * Rapport building to foster professional relationship. * Ability to participate in Supervision and Reflective Practice Session. | * Demonstrable interest in/experience of participating in or delivering Family Support within the Veteran community. |
| Personal Attributes  The personal qualities required e.g. exercising initiative, organising, problem solving | * Self-motivated * Use of initiative under minimal supervision and ability to work independently * Excellent communication skills at all levels * Ability to think creatively and problem solve * Good team working and communication * Ability to work with a wide range of people * Supportive to colleagues of all disciplines * Flexible approach to work * Conscientious and understanding of accountability * Smart appearance and professional manner * Committed to personal and professional development * Motivated to maintaining high standards in a changing service * Ability to work effectively under pressure and maintain a Positive outlook |  |
| Other Requirements | * Enhanced DBS Check |  |