**JOB DETAILS:**

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| **Job Title:** Family Support Worker  | **Department:**  Clinical / Family Support | **Location:** Op Courage Core Pathway  |
| **Status:** 12-month Fixed term contract | **Hours:** 37.5 Hours/ week | **Reporting to:** Op Courage Line Manager/Clinical Lead and Combat Stress Lead Family Support Practitioner with Head of Engagement and Social Care as professional lead for Combat Stress  |
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|  FACTOR  | ESSENTIAL | DESIRABLE |
| Qualifications & Experience | * Has Served in His Majesty’s Armed Forces – or was the spouse/partner/family member and/or provided support to someone who served.
* Excellent presentation skills.
* A high standard of case recording.
* Evidence of Continuing Professional Development.
* A driving licence and use of a car for work purposes.
* Able to manage challenging and encourage courageous conversations.
* Advanced group facilitation skills.
 | * Has either recovered from a mental health problem as a result of their service or is able to demonstrate extensive experience or working within mental health and a high level of knowledge regarding mental health conditions commonly experienced by Veterans and their families.
* Previous experience working therapeutically.
* Previously worked in a multi-disciplinary team.
* Advocacy experience.

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| Skills & KnowledgeRange and level of skills | * Excellent working understanding mental health and support available.
* Professional boundaries yet approachable.
* Rapport building to foster professional relationship.
* Ability to participate in Supervision and Reflective Practice Session.
 | * Demonstrable interest in/experience of participating in or delivering Family Support within the Veteran community.
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| Personal AttributesThe personal qualities required e.g. exercising initiative, organising, problem solving |   * Self-motivated
* Use of initiative under minimal supervision and ability to work independently
* Excellent communication skills at all levels
* Ability to think creatively and problem solve
* Good team working and communication
* Ability to work with a wide range of people
* Supportive to colleagues of all disciplines
* Flexible approach to work
* Conscientious and understanding of accountability
* Smart appearance and professional manner
* Committed to personal and professional development
* Motivated to maintaining high standards in a changing service
* Ability to work effectively under pressure and maintain a Positive outlook
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| Other Requirements | * Enhanced DBS Check
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