PERSON SPECIFICATION

(Supporting the Policy on Equal Opportunities in Employment)



JOB DETAILS:

Job Title: Department: Location: Head Office

Director of Services Services

Status: Reporting to: CEO

Permanent 37.5

FACTOR	ESSENTIAL	DESIRABLE
Qualifications & Experience	 Experience of senior operational leadership of a service delivering support to people. Experience of building teams and motivating staff. A demonstrable track record of excellent internal collaboration across directorates or teams. A demonstrable track record of developing successful operational partnerships with external organisations. Understanding of patient safety and clinical excellence. Educated to degree level or equivalent. 	 Experience of senior operational leadership within a healthcare service. Experience of developing and delivering client journeys through services. Experience of co-production with patient or clients who access services. Experience of delivering a service regulated by the CQC.
Personal Attributes The personal qualities required e.g. exercising initiative, organising, problem solving	 Empathy for veterans and their families and understanding of the impact of military service. A leadership style that develops trust and empowers staff. 	Experience of military service.
Other Requirements	(Enhanced) DBS/Disclosure Scotland.	