

PERSON SPECIFICATION

(Supporting the Policy on Equal Opportunities in Employment)

JOB DETAILS:

Job Title: Recovery Support Worker – Band 3

Department: Clinical

Location: Scotland Hub

Status: As per contract

Hours: As per contract

Reporting to: Registered Nurse (Mental Health) Band 6

ESSENTIAL		DESIRABLE
Qualifications	<ul style="list-style-type: none"> NVQ/QCF Level 2 or equivalent in Health & Social Care 	<ul style="list-style-type: none"> Experience in mental health sector NVQ Level 3 in Health and Social Care UK Driving License SSSC Registration
Previous Experience	<ul style="list-style-type: none"> Experience of working within the Care Sector Experience of recording information in clinical records Experience of working within a recovery focused environment 	<ul style="list-style-type: none"> Experience in managing small caseloads to provide support to associate key worker Experience of working within a multidisciplinary team
Skills/Knowledge Range and level of skills Depth and extent of knowledge	<ul style="list-style-type: none"> Good IT skills Excellent verbal and written skills Good understanding of Health and Safety Ability to accept constructive feedback Ability to manage work under pressure 	<ul style="list-style-type: none"> Conflict resolution skills

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	<ul style="list-style-type: none"> • Sensitive to colleagues and able to promote a positive motivating environment • Ability to diffuse difficult situations using effective communication skills • Excellent understanding of the importance of maintaining confidentiality 	
Personal Attributes The personal qualities required for e.g. exercising initiative, organising, problem solving	<ul style="list-style-type: none"> • Able to act on initiative • Self-motivated • Excellent interpersonal and communication skills • Ability to work with a wide range of people • Supportive to colleagues of all disciplines • Flexible approach to work • Conscientious and a good understanding of accountability • Smart appearance and professional manner • Committed to personal and professional development • Motivated to maintaining high standards in a changing service 	
Other Requirements	<ul style="list-style-type: none"> • Member of the PVG scheme 	

December 2021